

VGo[®] Virtual Concierge for Patient Intake

- ✓ Safely Welcome Patients
- ✓ Complete Intake Activities
- ✓ Escort Patients to Care Provider



Zero Contact Personalized Check-in

Vecna's VGo Assistive Telepresence Robot empowers health systems to welcome patients personally and provide live assistance with appointment registration tasks – all without compromising the safety of staff or patients. Registration staff can work from anywhere – a socially distanced location within the care facility or even from their remote home office. VGo enables real time audio and video communication enabling staff to replicate their presence in any location – all with the freedom to move around as though they were physically there. The user can see hear, talk, and move their VGo anywhere using their 100% remote controlled VGo while interacting with patients or team members onsite. Staff and patients complete patient intake activities such as registration, bill pay, checking insurance eligibility, receiving estimates and scheduling future appointments – all through the VGo.



Registration staff safely welcome, register and check-in patients from any location with VGo.



Registration staff drive VGo to greet patients as they enter the facility to check-in for their appointments.



Patients communicate with front desk staff as they would in a face to face setting.



When intake tasks are complete, registration staff ask patient to follow VGo towards the appointment location.